From: Robert Ridgard
To: Microsoft ATR
Date: 12/14/01 5:22pm
Subject: MS court decision

Please consider that MS's 'reluctance' to accept the 'punishment' of placing PC's and software in schools sounds too much like Brer' Rabbit pleading 'please don't throw me in that brier patch'. It gives MS a segue into a market they had little presence in previously. Then there's the 'refurbished' PC option. Sure, an old PC is better than none, but a new one would be more useful to students AND would represent a more convincing decision. Plus, without adequate tech support and training, the computers are just boat anchors in Arizona! I urge, at the very least, that proper (not just 'adequate') training personnel be provided.

That you

Robert L. Ridgard 32779

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